Appendix D

College of Physicians and Surgeons of Ontario 2008 Human Rights Policy Survey Questionnaire

Introduction
Good morning/afternoon/evening. My name is and I am calling from Environics Research Group a public opinion research company. Today we are conducting a brief survey about some important issues in Ontario. Please be assured that we are not trying to sell you anything. We are just interested in your opinions. This survey is registered with the national survey registration system.
We choose telephone numbers at random and then select one person from each household at random to be interviewed. To do this, we would like to speak to the person in your household, 18 years or older, who has had the most recent birthday.
[IF ASKED: The survey will take about 5 minutes to complete] [IF ASKED: I can tell you at the end who sponsored this survey]
IF PERSON SELECTED IS NOT AVAILABLE FOR DURATION OF INTERVIEW PERIOD, SELECT NEXT MOST RECENT BIRTHDAY; ARRANGE CALL-BACK IF NECESSARY
 To start off, have you read or heard anything recently about the College of Physicians and Surgeons of Ontario or CPSO?
01 - Yes 02 - No SKIP TO Q.3 VOLUNTEERED 99 - Don't know/No answer SKIP TO Q.3
2. What do you recall hearing?
OPEN-ENDED
or 99 - Don't know/No answer

Now some questions about the doctor-patient relationship...

NOTE TO INTERVIEWERS RE QUESTIONS.3-6: IF ASKED, WE ARE ONLY TALKING ABOUT LEGAL MEDICAL SERVICES (I.E. NOT EUTHANASIA)

3. Do you think a physician should be allowed to refuse to provide a patient with a medical service because it conflicts with the physician's religious or moral beliefs?

01 – Yes

02 – No SKIP TO Q.5

03 - Maybe/Depends

99 – DK/NA SKIP TO Q.5

4. (IF YES/MAYBE/DEPENDS AT Q.3 – OTHERS SKIP TO Q.5) Under what circumstances?

OPEN-ENDED

or

99 - Don't know/No answer

ASK ALL

5. If a physician refuses to provide a medical service because of a conflict with their own religious or moral beliefs, do you think they should be required to do each of the following?

ROTATE A AND B: READ C AND D IN ORDER AFTER A AND B

FOR EACH RESPONSE, ASK: Do you feel strongly about this or not?

- a) Communicate clearly to the patient about any service or treatment the physician feels they cannot provide
- b) Give the patient information about all clinical options that are available, even those that the physician feels they cannot provide
- c) Tell the patient that they can see another physician
- d) Help the patient make arrangements to see another doctor by providing a referral.
- 01 Yes (should be required) feels strongly
- 02 Yes (should be required) does not feel strongly
- 03 No (should not be required) does not feel strongly
- 04 No (should not be required) feels strongly
- 99 Don't know/No answer
- 6. Next, in a situation where the physician refuses to provide a medical service because of a conflict with their own religious or moral beliefs, would it be acceptable?

READ A AND B IN ORDER

- a) If the physician explained their own religious or moral beliefs and why they feel they cannot provide the medical service.
- b) If the physician attempted to influence the patient's decision about what medical service would be best
- 01 Yes / that is acceptable
- 02 No / that is not acceptable
- 03 Maybe/Depends
- 99 Don't know/No answer

Moving on...

- 7. Thinking about your average visit with a doctor, how satisfied are you with the overall quality of care that physician provides to you? Are you very satisfied, somewhat satisfied, somewhat dissatisfied or very dissatisfied?
 - 01 Very satisfied
 - 02 Somewhat satisfied
 - 03 Somewhat dissatisfied
 - 04 Verydissatisfied
 - 99 Don't know/No answer

To finish up, I would like to ask you a few questions about you and your household for statistical purposes only. Please be assured that your answers will remain completely confidential.

- 8. In which of the following age categories can I place you? READ
 - 01 18 to 24
 - 03 25 to 34
 - 04 35 to 44
 - 05 45 to 54
 - 06 55 to 64
 - 07 65 and over
 - **VOLUNTEERED**
 - 99 Don't know/No answer
- What is your religious affiliation (or denomination), if any?

DO NOT READ

- 01 Roman Catholic
- 02 Eastern rite Catholic
- 03 Protestant (United, Anglican, Presbyterian, Baptist, Mennonite, Jehovah Witness, etc.)
- 04 Jewish
- 05 Muslim
- 06 Hindu/Sikh
- 07 None/Atheist/Agnostic
- 98 Other.
- 99 Don't know/No answer
- What is the highest level of education you have completed?
 READ IF NECESSARY CODE ONE ONLY
 - 01 Elementary school
 - 02 Some high school
 - 03 Completed high school
 - 04 Some community college/technical college/CEGEP
 - 05 Completed community college/technical college/CEGEP
 - 06 Some university
 - 07 Completed university
 - 08 Post-graduate degree
 - 09 No schooling
 - 99 Don't know/No answer

This completes the survey.

On behalf of the College of Physicians and Surgeons of Ontario, thank you very much for your time and cooperation.

RECORD:

- 11. Gender
 - 01 Male
 - 02 Female
- 12. Residence
 - 01 Urban
 - 02 Rural